

Feedback For the academic session: 2018-2019

1. Feedback on College Environment by Students:

Responses on Feedback on college environment were collected on Offline mode. Total numbers of respondent participated in this survey are 373. Students from 6th semester Class of various departments took part in this survey.

a. Methods of analysis:

The feedback from the students was taken through questionnaire method and the students were asked to respond to the sets of questions as provided by the concerned cell. For proper analysis of the student's response, a minimum standard against the response of each question has been framed by the Feedback cell, B. H. College which is called as "Minimum Standard of Response". Such, "Minimum Standard of Response", against each question is declared as positive and satisfactory response, when it is endorsed with minimum 50% of the respondent favouring for "Very Good" and "Good" remark.

b. Results:

The details of analysis are given in table-1 showing the responses in percentage against various quality remarks of the questions. Satisfactory responses were provided by the respondents against the majority of the questions, except question number 5, 8 and 11.

Table-1: Analysis on Feedback on College Environment by Students: Year 2018-2019

Sl. No.	Questions	Responses (in Percentage)		
		Very Good	Good	Poor
1	Principal's relation with students	38	57	5
2	Cooperation of College Office with students	12	74	14
3	Library	8	60	32
4	College Canteen	2	49	49
5	Drinking water	3	36	61
6	Boys/ Girls Common Room	25	41	34
7	Sports facilities for students	15	55	30
8	Parking place for students	0	10	90
9	Condition of Classroom	10	45	45
10	Condition of Auditorium	10	60	30
11	Power supply condition	5	40	55
12	Maintenance of discipline in the college by students	45	55	0
13	Awareness of students about college	35	62	3

	campus cleanness			
14	Overall educational environment of the college	71	29	0

c. Issues Identified:

In pursuance of the benchmark set by the feedback cell against each question to be considered as satisfactory response, it was observed that the following questions regarding college environment need proper attention from the college authority:

1. Drinking water,
2. Parking place for students and
3. Power supply condition.

d. Action taken by the authority:

Based on the feedback responses of the students college authority initiated prompt action to address the issues faced by the students.

2. Feedback on Teachers' Evaluation by Students:

Assessment of the students' satisfaction on different important parameters of the teacher was done on offline mode and the feedback report was shared with the individual teacher of the department.

a. Methods of analysis:

The feedback from the students was taken through questionnaire method and the students were asked to respond to the sets of questions as provided by the concerned cell. For proper analysis of the student's response, a minimum standard against the response of each question has been framed by the Feedback cell, B. H. College which is called as "Minimum Standard of Response". Such, "Minimum Standard of Response", against each question is declared as positive and satisfactory response, when it is endorsed with minimum 50% of the respondents favouring for "Excellent" and "Very Good" remark. The Teacher receiving response **below the Benchmark** has been identified as "Under satisfied" for that particular question of the feedback form.

b. Analysis and action taken report:

Although feedback was taken against individual teacher of the department but the detailed analysis on Teachers' Evaluation by Students was done department wise. Corrective measures if any required towards the shortcomings of the individual teacher was taken up at the personal level by the concerned teacher based on the response of the students. Table-2 represents the summary of feedback analysis and action taken report of the teachers of the department on Feedback on Teachers' Evaluation by Students: Year 2018-2019.

Table-2: Summary of feedback analysis and action taken report on Feedback on Teachers' Evaluation by Students: Year 2018-2019

Sl.No.	Name of the Department	Total No. of Teachers evaluated	Findings of the feedback cell	Action taken by the concerned Teacher/Department
1	Assamese	05	Everyone has received satisfactory response against all the questions of feedback form.	The department will work to improve further to achieve the best level of satisfaction.
2	Arabic	02	Everyone has received satisfactory response against all the questions of feedback form.	The department will make constant effort to achieve greater satisfaction level of the students.
3	Bengali	02	Everyone has received satisfactory response against all the questions of feedback form.	The department is committed to foster greater emphasis on student centric learning methods.
4	Bodo	03	Everyone has received satisfactory response against all the questions of feedback form.	The department will embark on necessary consultation with the students to improve upon the weak areas of response.
5	Economics	06	Everyone has received satisfactory response against all the questions of feedback form.	Necessary improvement required on the part of the department will be made for the benefit of the students.
6	English	05	Everyone has received satisfactory response	The feedback report is accepted with all humility and special

			against all the questions of feedback form.	effort will be made to remove the inadequacies and for future improvements.
7	Education	04	Everyone has received satisfactory response against all the questions of feedback form.	The department will make all round effort to keep the students satisfied in terms of providing right kind of guidance, support and other teaching learning facilities.
8	History	02	Everyone has received satisfactory response against all the questions of feedback form.	Initiative will be taken to clarify the concepts with the application of diagnosis process relating to the students learning skill.
9	Hindi	02	Everyone has received satisfactory response against all the questions of feedback form.	The department expressed happiness and shall try for excellence.
10	Philosophy	03	Everyone has received satisfactory response against all the questions of feedback form.	The department expressed satisfaction on the response of the students and reaffirmed their effort to continue the trend.
11	Political Science	04	Everyone has received satisfactory response against all the questions of feedback form.	The department will give more stress to overcome the shortcomings pointed by the students.
12	Sanskrit	02	Everyone has received satisfactory response against all the questions of feedback form.	The department will continue its effort to reach up to the expectation level of the students.
13	Commerce	11	Most of the teachers have received satisfactory response against the questions of feedback form, except few shortcomings.	The department realized the need of adopting more subject specific approach to create more interest of the students on the subject.
14	Botany	04	Everyone has received satisfactory response against all the questions of feedback form.	The department will try to work for achieving greater satisfaction of the students.
15	Chemistry	04	Most of the questions have received satisfactory response. Few questions of the feedback form are observed to be under	The department assures that accountability for the students will be enhanced and will try to remove the shortcomings.

			satisfied.	
16	Mathematics	04	Everyone has received satisfactory response against all the questions of feedback form.	The faculty members of the department expressed satisfaction over the feedback and show solidarity to work for improving the weak part of the feedback.
17	Physics	04	Most of the questions have received satisfactory response. Few questions of the feedback form are observed to be under satisfied.	The department will try to rectify the areas of concern and determined to work towards achieving greater level of satisfaction among the students.
18	Statistics	02	Everyone has received satisfactory response against all the questions of feedback form.	The department will work towards further improvement.
19	Zoology	04	Everyone has received satisfactory response against all the questions of feedback form.	The department adheres to the principle of “friend, philosopher and guide” and is determined to offer the best to the students.

3. Feedback from Parents:

The feedback from parents was taken in offline mode. Total 54 Parents participated in the parents’ satisfaction survey. The questions were framed to know the level of satisfaction of the parents on various aspects of college environment influencing their wards.

a. Methods of analysis:

The feedback from the parents was taken through questionnaire method and they were asked to respond to the sets of questions as provided by the concerned cell. For proper analysis of the parent's response, a minimum standard against the response of each question has been framed by the Feedback cell, B. H. College which is called as "Minimum Standard of Response". Such, "Minimum Standard of Response", against each question is declared as positive and satisfactory response, when it is endorsed with minimum 50% of the respondents favoring for “Strongly Agree” and “Agree” remark.

b. Results:

The analysis of the feedback of the respondent reveals that the parents have indicated positive and satisfactory response against the question number 1 to 6 of the feedback form. However, the response of the parents were found under satisfied against the question number 7, 8, 9 &10. The details of analysis are given in table-3.

Table-3: Analysis on Feedback from Parents: Year 2018-2019

Sl.No.	Question	Responses in figure				
		Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	My son/daughter/ward is happy with this college.	31	14	9	0	0
2	My son/daughter/ward safe in college campus.	41	9	4	0	0
3	The academic atmosphere of the college is helpful for my son/daughter/ward to achieve his/her goal.	20	30	4	0	0
4	I have been given opportunity by the college authority to know his/her any shortcomings if he/she has and to find out how I can support his/her learning.	27	13	10	2	2
5	Positive behaviour is reinforced and rewarded in the college	19	24	11	0	0
6	The college responds well to any concern that I raise	17	30	4	3	0
7	The teacher acknowledges individual needs and provides appropriate individual assistances to engage my son/ daughter in learning.	5	5	23	21	0
8	Your son/daughter/ward informs you regularly about the college and its teaching-learning activities.	7	6	21	20	0
9	College takes necessary steps for all round development of your son/daughter.	4	16	13	21	0
10	College plays a vital role imparting moral education and building true citizen of this country.	0	24	18	12	0

c. Remarks from the Authority: The authority is committed to work for the greater interest of the students. To address the under satisfied response of the parents the authority initiated necessary steps and advised the teaching fraternity to take serious note of the issues.